Parallels RAS Brings Remote Working Solutions to Friuli Venezia Giulia

"Parallels RAS is a perfect alternative to complex and expensive enterprise solutions as it is easy to set up, very user friendly, and ensures business continuity while keeping our employees safe. It can definitely be a valuable solution to any company that needs to provide quickly secure remote access to their employees."

Massimiliano Varutti, Information Systems and e-government Service at Regione Autonoma Friuli Venezia Giulia

The Results

INCREASED REMOTE ACCESSIBILITY

Instant access to remote session-based desktops and essential applications.

EASE OF USE AND STREAMLINED MANAGEMENT

Straightforward and comprehensive implementation and simple centralized management.

INCREASED SECURITY

Implementing multifactor authentication and advanced encryption protocols.

BRING-YOUR-OWN-DEVICE (BYOD) INITIATIVES

Employees can use the device of their choice to access office resources and applications.

The Challenge

Representing the governmental institution of the northern Italian region of Friuli Venezia Giulia, the regional government's IT team was looking for a solution to rapidly enable employees to work from home in response to challenges presented by COVID-19.

With many employees working in the region's healthcare sector, it was crucial that essential personnel could continue their work remotely. They wanted to ensure business continuity while keeping their employees safe. The IT team wanted a solution that was fast and user friendly without the complexities associated with some desktop virtualization solutions.

The Solution

After reviewing the top remote working solutions, comparing performance and cost, Friuli Venezia Giulia chose to adopt Parallels® Remote Application Server (RAS). Parallels RAS is an award-winning virtual desktop infrastructure (VDI) solution with an all-inclusive licensing plan.

Having researched alternatives, many other remote working services require administrators to install and configure several different software components to build a complete solution. In contrast, Parallels RAS was easy to install and maintain and comes fully loaded with features "out-of-the-box".

As an initial step, Parallels RAS provided remote access to office applications via remote PC functionality. Next, VDI enabled access to work desktops and applications to users from three different regional areas, including local healthcare, local authority and regional employees. In less than 10 days, Friuli Venezia Giulia was able to roll out Parallels RAS to more than 2.000 employees who use it on different devices such as Windows, Mac, tablets, and HTML5 browsers.
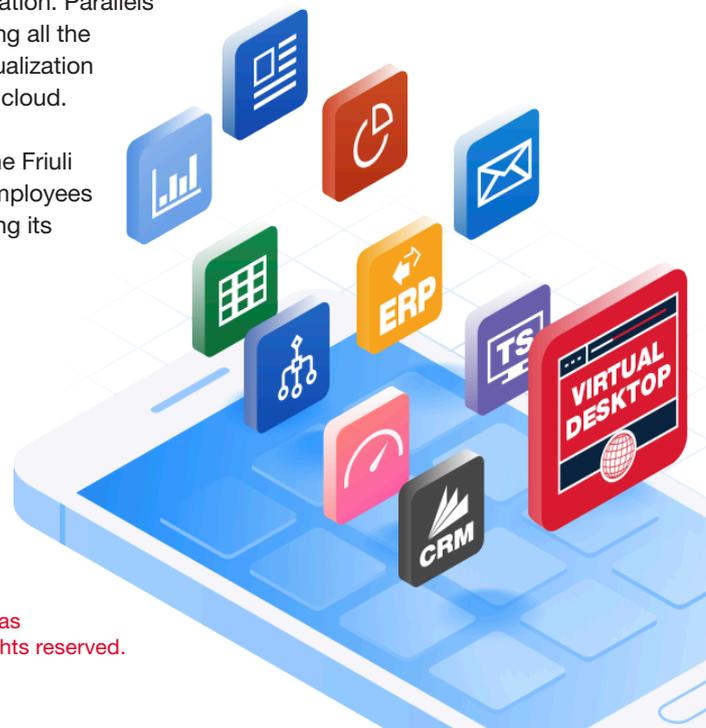
Employees can now access their data and run office applications through their browser or Parallels RAS client, and administrators can set up sites in remote offices and manage them remotely from a central location via a single console. Parallels RAS makes remote work simple and straightforward for the regional government and its employees.

The Results

The government's IT team has been pleased with the security of Parallels RAS, which has enabled the organization to implement multilevel authentication and additional encryption protocols. Parallels RAS has also made it easy to meet user data compliance regulations.

Implementing Parallels RAS has been an appropriate strategy to enable smart working while both protecting staff and increasing remote accessibility. Parallels RAS is a convenient alternative to complex and expensive enterprise solutions with its easy and comprehensive installation. Parallels RAS remains cost-effective while offering all the functionality required for a desktop virtualization project, even when employing a hybrid cloud.

With the assistance of Parallels RAS, the Friuli Venezia Giulia government can keep employees safe and return its focus to better serving its citizens through continued operations.